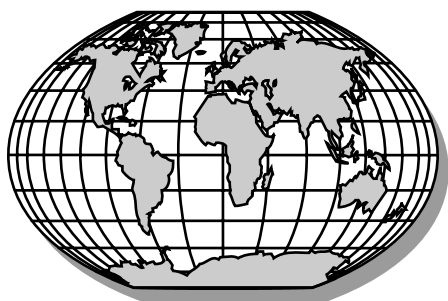


Worldwide Telephone Numbers



COMPAQ

Worldwide Telephone Numbers

Argentina

Call Center Service Support 0-810-555-5000
Customer Support Website..... <http://clac.compaq.com/ayuda>

Australia

General Information 13 23 93
Fax 02 9022 8305
Warranty Support/Pre-Sales Information 1-300-368-369

Austria

General Information
Allgemeine Informationen 0800-242-242
Technical Support (Business Products)
Technischer Kundendienst (Business-Produkte) +43-1-86630-2000
Compaq *NonStop*™ Tandem Support 0800-201-601
CarePaq™ Telephone Support 0800-215-032
CarePaq Services Website..... <http://www.carepaq.emea.compaq.com>
Presario™ Technical Support..... 0810 810 190

Azerbaijan

General Information +7-095-967-1700
Technical Support..... +7-095-967-3138

NOTE: To find a service centre near you, ask your Compaq representative or refer to <http://www.compaq.ru/cservice/>.

Belgium

Commercial Information +32-70-22.20.30
Commercial Fax +32-70-22.20.50
Technical Information +32-70-23.32.21
Technical Fax +32-70-22.20.80
CarePaq Telephone Support..... +32-70-22.20.90
CarePaq Services Website..... <http://www.carepaq.emea.compaq.com>
Presario Technical Support..... 090 010 201

Bolivia

Technical Support *Apoyo Técnico*..... +511-211-2802
Customer Support Website..... <http://clac.compaq.com/ayuda>

Brazil

Compaq Customer Assistance Service and Technical Support

Suporte Técnico +55 11-3046-7400
Customer Service *Servico Atendimento Consumidor* (toll free) 0800-55-6401
Technical Support *Suporte Técnico* (toll free) 0800-55-6404
Customer Relations (toll free) 0800-55-0377
Customer Support Website <http://www.compaq.com.br/ajuda>

Canada

General Information *Informations générales* 1-800-567-1616
Technical Support
(For continuous quality improvement, calls may be monitored.)
Assistance technique
(*Afin de garantir une amélioration continue de la qualité,*
les appels peuvent être enregistrés ou suivis.) 1-800-OKCOMPAQ
(1-800-652-6672)
Customer Relations *Assistance clientèle* 1-800-263-5868 (domestic)
Ordering Backup Software
Commande de disquettes de sauvegarde 1-800-952-7689

Central America and Caribbean

Technical Support *Apoyo Técnico* +521 954 724 7900
Customer Support Website <http://www.compaq.com/support>

Chile

Customers and Partners +56-2-290-6500/6550
Contracts +56-2-290-6555
Toll-free Access (domestic only) 600-600-1122
Customer Support Website <http://clac.compaq.com/ayuda>

Colombia

Technical Support *Apoyo Técnico* +57-1-606-9191/9-800-919-200
Customer Support Website <http://clac.compaq.com/ayuda>

Costa Rica

Technical Support 0-800-0-110-629
Customer Support Website <http://clac.compaq.com/ayuda>

Czech Republic

General Information <i>Obecné informace</i>	+420 2 61 108 108
Technical Support <i>Technická podpora</i>	+420 2 61 108 158
Customer Support Website.....	http://www.compaq.cz/support
CarePaq Telephone Support.....	+420 2 61 108 158
CarePaq Services Website.....	http://www.carepaq.emea.compaq.com
Presario Technical Support.....	+420 2 61 108 158

Denmark

General Information <i>Generelle oplysninger</i>	+45 70 28 70 28
Sales Information <i>Compaq Frontline, Presales</i>	+45 70 12 00 10
Technical Support <i>Teknisk support</i>	+45 45 90 45 45
Customer Service Website.....	http://www.compaq.dk/support/contact
CarePaq Telephone Support.....	+45 45 90 47 97
CarePaq Services Website.....	http://www.carepaq.emea.compaq.com
Presario Technical Support.....	+45 70 28 75 45, option 1

Dominican Republic

Technical Support.....	1-800-799-3477
Customer Support Website.....	http://clac.compaq.com/ayuda

Eastern Europe, Middle East, Africa

Support for Albania, Algeria, Armenia, Belarus, Benin, Bosnia, Bulgaria, Burkina Faso, Cameroon, Chad, Croatia, Cyprus, Estonia, Gabon, Ghana, Guinea, Ivory Coast, Latvia, Lithuania, Macedonia, Malta, Mauritania, Moldova, Niger, Nigeria, Senegal, Sierra Leone, Togo, Tunisia, Ukraine, and Yugoslavia:

Technical Support.....	+353 1 214 1404
Fax.....	+353 1 214 1406
Customer Support Email Address.....	bdgsupport.irdub@compaq.com
CarePaq Services Website.....	http://www.carepaq.emea.compaq.com

Ecuador

General Information <i>Información General</i>	+59 1-954-724-7900
Technical Support <i>Apoyo Técnico</i>	+59 1-954-724-7900
Customer Support Website.....	http://clac.compaq.com/ayuda

Egypt

General Information.....	+20 2 7925070
Technical Support.....	+20 2 7925078
	+20 2 7925079
General Fax.....	+20 2 7925080
General Email Address.....	Compaq.Egypt@Compaq.com

El Salvador

Technical Support..... 800-1785:877-219-8971
Customer Support Website..... <http://clac.compaq.com/ayuda>

Finland

Oy Compaq Computer Ab.....+358 204 121
Compaq Care Center—Technical support for
Compaq products and product information +358 (0) 203 206 720
Compaq Warranty Call Logging +358 (0) 203 20300
Operation Control Center—Compaq, Digital, and
Tandem Products +358 (0) 203 20300
Sales Information +358 (0) 203 44 500
CarePaq Telephone Support +358 (0) 203 22 731
CarePaq Services Website <http://www.carepaq.emea.compaq.com>
Presario Technical Support..... 0600 16 15 00

France

General Information *Informations générales* 0825 804 805 (0,15 €TTC/min)
Technical Support *Assistance technique* 0825 813 823 (0,15 €TTC/min)
CarePaq Telephone Support 0825 020 406 (0,15 €TTC/min)
CarePaq Services Website <http://www.carepaq.emea.compaq.com>
Presario Technical Support..... 0825 345 678 (0,15 €TTC/min)

Georgia

General Information+7-095-967-1700
Technical Support.....+7-095-967-3138

NOTE: To find a service centre near you, ask your Compaq representative or refer to <http://www.compaq.ru/cservice/>.

Germany

General Information

Allgemeine Informationen(+49) 0180/3 22 12 21 (0,09 €/min.)
Technical Support Commercial Products
Technische Hotline(+49) 0180/5 21 21 11 (0,12 €/min.)
Technical Support for Presario
Technische Hotline für Presario
Presario Minitower und Microtower
Serien 7FRxxx, 5FRxxx(+51) 0180/5 32 23 26 (0,12 €/min.)
Presario Notebooks(+49) 0180/5 00 31 88 (0,12 €/min.)
CarePaq Telephone Support
CarePaq Hotline.....(+49) 0180/5 23 21 18 (0,12 €/min.)
CarePaq Services Website <http://www.carepaq.emea.compaq.com>

Greece

General Information+3 0800 11 20002 (domestic)
Technical Support.....+3 0800 11 20002 (domestic)
CarePaq Telephone Support.....+3 0800 11 20002 (domestic)
CarePaq Services Website.....<http://www.carepaq.emea.compaq.com>
Presario Technical Support.....+3 0800 11 20002 (domestic)

Guatemala

Technical Support.....99-99-190:877-219-8671
Customer Support Website.....<http://clac.compaq.com/ayuda>

Honduras

Technical Support.....183:877-219-8671
Customer Support Website.....<http://clac.compaq.com/ayuda>

Hong Kong

General Information852-22923888
Technical Support.....852-22923322

Hungary

General Information *Általános információk*.....+36 (1) 458-5555
06(80) COMPAQ [06 (80) 266-727]*
06 (80) 206-720*
Technical Support *Technikai támogatás*+36 (1) 458-5520
Customer Support (Carepaq/Non-Desktop—Notebook)
A vásárló támogatása.....06 (80) COMPAQ [06 (80) 266-727]*
06 (80) 206-720*
CarePaq Telephone Support.....+36 (1) 458-5520
CarePaq Services Website.....<http://www.carepaq.emea.compaq.com>
Email.....Info.hu@compaq.com
*Toll free, in-country only

India

Call Centre

Mumbai022-6189101
Bangalore1-901-445445
Calcutta.....1-901-445445
Delhi.....011-6934631
Chennai.....1-901-445445
Hyderabad040-7845351
Pune.....1-901-445445
Ahmedabad.....079-6564809

Fax.....91-80-(80)-3374601/3374225/3479266
Technical Support Email.....oncall.india@compaq.com

Indonesia

General Information/Warranty/Pre-Sales Information (6221) 573-1111
001-803-65-1111
Fax (65) 395-1010
Support Website www.compaq.co.id/support

Ireland

General Information 01800 409 454
Technical Support +353 1 215 5762
CarePaq Telephone Support 01 2141402
CarePaq Services Website <http://www.carepaq.emea.compaq.com>
Presario Technical Support 01850 214 141

Israel

General Information +972-9-762-3888
Telephone Support +972-9-762-3300
Fax +972-9-742-0051
CarePaq Telephone Support +972-9-762-3300
CarePaq Services Website <http://www.carepaq.emea.compaq.com>
Presario Technical Support +972-9-745-3221

Italy

Pre-Sales and General Information +39 02 64740330
Technical Support +39 02 48230023
Technical Support *Alpha*TM, *VAX*TM, and *Tru64*TM UNIX 800820062
FAX Technical Support +39 02 48230002
CarePaq Telephone Support +39 02 48230003
CarePaq Services Website <http://www.carepaq.emea.compaq.com>
Presario Technical Support +39 02 48230033

日本 (Japan)

一般情報 (General Information) *1 0120-101-589
テクニカル サポート (Technical Support) *1 0120-101-589
ハンドヘルドPCサポートセンター (Handheld PC Support Center) *1 0120-178-589
ダイヤルQ2テクニカル サポート (Dial Q2 Technical Support) *2 0990-605-589
バックアップソフトウェアの注文 (Ordering Backup Software) *1 0120-250-589
FAXステーション (FAX Station) 03-3398-9499

*1 : 通話料無料のフリーダイヤルです。日本国内でのみご利用いただけます。

Not available internationally.

*2 : 日本国内でのみご利用いただけます。ご利用の際は、通話料の他に別途情報提供料として1分あたり100円かかります。(情報発信地：東京)

なお、ご利用時には、4桁のパスワードが必要です。パスワードは事前にNTTにて登録手続きを行ってください。パスワードのご登録は116またはNTTの営業窓口にお申し込みください。Not available internationally.

Kazakhstan

General Information +7-095-967-1700
Technical Support..... +7-095-967-3138

NOTE: To find a service centre near you, ask your Compaq representative or refer to <http://www.compaq.ru/cservice/>.

Korea

Warranty Support/General Information..... 080-902-7777 (domestic)
822-2202-3597 (international)
822-2191-5941 (fax)
e-Commercial (Product Sales)..... 822-1588-3773 (domestic/international)

Kyrgyzstan

General Information +7-095-967-1700
Technical Support..... +7-095-967-3138

NOTE: To find a service centre near you, ask your Compaq representative or refer to <http://www.compaq.ru/cservice/>.

Luxembourg

Commercial Information +352-49.13.02
Commercial Fax +352-49.85.03
Technical Information +352-49.14.25
Technical Fax +352-49.14.40
CarePaq Telephone Support +352-55.20.90
CarePaq Services Website <http://www.carepaq.emea.compaq.com>
Presario Technical Support..... 089-89.232

Malaysia

General Information 1800-80-1111
Warranty Support/Pre-Sales Information 1800-80-1111
Extended Service Coverage..... 1800-88-3435
Fax (65) 395-1010
Support Website www.compaq.com.my/support

Mexico

Warranties +52-5093-2424
Contracts..... +01-800-4-COMPAQ
Customer Support Website..... <http://clac.compaq.com/ayuda>

Morocco

Technical Support..... +212 22 48 47 48

Netherlands

General Information

Algemene Informatie +31 182 565888 or/of +31 302839111

Presario

Helplijn Presario 0900-2023091 (0,10 €/min)*

All Other Products

Helplijn overige producten 0900-1681616 (0,34 €/min)*

CarePaq Telephone Support 0800-0221244

CarePaq Services Website <http://www.carepaq.emea.compaq.com>

*Not available internationally.

**Deze nummers zijn alleen bereikbaar vanuit Nederland.*

New Zealand

General Information 0800 COMPAQ (266 727)

Warranty Support 0800 449 552

Pre-Sales Information 0508 422 846

Fax 09 918 9564

Nicaragua

Technical Support 147-877-219-8671

Customer Support Website <http://clac.compaq.com/ayuda>

Norway

General Information *Generell Informasjon* +47-22-07-20-20

Technical Support *Teknisk støtte* +47-22-07-20-20

Fax *Faks* +47-22-07-20-21

CarePaq Telephone Support +47-22-07-20-25

CarePaq Services Website <http://www.carepaq.emea.compaq.com>

Presario Technical Support +47-22-57-77-04

Panama

Technical Support 001-800-111-9642

Customer Support Website <http://clac.compaq.com/ayuda>

Paraguay

Technical Support *Apoyo Técnico* +541-14-704-3800

Customer Support Website <http://clac.compaq.com/ayuda>

People's Republic of China

General Information +86 800-8109900

Technical Support +86 800-8109900

Customer Service Website <http://www.compaq.com.cn>

Peru

General Information *Información General*..... +511-211-2802
Customer Support Website..... <http://clac.compaq.com/ayuda>

Philippines

General Information (632)848-1881/1800-1-651-1111
Warranty Support/Pre-Sales Information (632)848-1881/1800-1-651-1111
Support Website www.compaq.com.ph/support
Fax..... (65)395-1010

Poland

General Information *Informacja ogólna*..... +48-22-0-800-122-622
Technical Support *Pomoc techniczna*..... +48-22-64 00 000
CarePaq Telephone Support..... +48-22-64 00 000
+48-22-0-800-122-622
CarePaq Services Website..... <http://www.carepaq.emea.compaq.com>

Portugal

Call Center Service Support +351 808 200 808
Technical Service Support..... +351 808 208 113
Customer Support Website..... www.compaq.pt
CarePaq Telephone Support +351 808 200 032
CarePaq Services Website..... <http://www.carepaq.emea.compaq.com>
Presario Technical Support..... +351 808 208 113, option 1
Fax..... +351 21 410 08 52

Puerto Rico

Warranties 1-800-OKCOMPAQ (1-800-652-6672)
Contracts..... 1-787-783-6565, 1-800-981-4764
Customer Support Website..... <http://www.compaq.com/support>

Romania

Customer Service +40-1-222.23.24
CarePaq Services Website..... <http://www.carepaq.emea.compaq.com>
Fax..... +40-1-223.40.10

Russia

General Information +7-095-967-1700
Technical Support..... +7-095-967-3138
CarePaq Telephone Support (Rep. Office) +7-095-967-1700
(Hotline) +7-095-967-3138
CarePaq Services Website..... <http://www.carepaq.emea.compaq.com>

NOTE: To find a service centre near you, ask your Compaq representative or refer to <http://www.compaq.ru/cservice/>.

Saudi Arabia

Technical Support..... +966-1-2180909
(toll free) 8001241001
Presario Technical Support..... 8008971433

Singapore

General Information/Warranty Support..... 1800-395-1111
Pre-Sales Information..... 65-395-1100
Support Website www.compaq.com.sg/support
Fax..... 65-395-1010

Slovakia

General Information +421 2 5022 2444
Technical Support..... +421 2 5022 2444
Support Website www.compaq.sk/support
CarePaq Telephone Support..... +421 2 5022 2444
CarePaq Services Website..... <http://www.carepaq.emea.compaq.com>

Slovenia

General Information +386 (0)1 5602 170
Technical Support..... +386 1 5602 162
Support Website www.compaq.si
CarePaq Services Website..... <http://www.carepaq.emea.compaq.com>
Fax..... +386 (0)1 5602 195

South Africa

General Information +27-11-775-5300
0800-115339 (toll free)
Technical Support..... +27-11-775-5550
0800-115339 (toll free)
CarePaq Telephone Support..... 0800-115339 (toll free)
CarePaq Services Website..... <http://www.carepaq.emea.compaq.com>
Presario Technical Support..... 0800-115339 (toll free)

Spain

General Information *Información General*..... +34-902-10-14-14
Technical Support *Soporte Técnico*..... +34-902-20-24-00
CarePaq Telephone Support..... +34-902-20-26-00
CarePaq Services Website..... <http://www.carepaq.emea.compaq.com>
Presario Technical Support..... +34-902-20-20-60
Fax..... +091 590 9333

Sri Lanka

General Information/Warranty Support..... 01-430-800, MTF 395-1133
Fax..... 65-395-1010

Sweden

General Information *Allmän information*..... +46-8-730-01-50
Sales Information *SaleslinQ*..... +46-200-27-00-00
Technical Support, Reseller *Teknisk support, återförsäljare* +46-8-730-01-57
Technical Support, Presario *Teknisk support, Presario* +46-8-730-01-45
CarePaq Telephone Support..... +46-8-730-01-54
CarePaq Services Website..... <http://www.carepaq.emea.compaq.com>

Switzerland

Carepaq Telephone Support..... +41 (0)848 858 080
CarePaq Services Website..... <http://www.carepaq.emea.compaq.com>
Presario Technical Support..... +41 (0)900 573 400
InfoLine..... +41 (0)844 844 111
Equipment Hotline—Monitors, Desktops, Notebooks,
Storage, and Servers +41 01/801 42 22 (Deutsch)
+41 01/801 42 23 (Français)
Contracts..... +41 (0)800 555 544

Taiwan

General Information 886-2-27768888 (Taipei Head Office)
886-2-23761100 (Taipei Customer Services Office)
Toll-free Hotline..... (0800) 099-889
Technical Support..... 886-2-23761111 (Call Service Line)
Compaq Care Center 886-2-23962288 (Taipei)
886-3-5427800 (Hsinchu)
886-4-23025310 (Taichung)
886-7-2371100 (Kaohsiung)
Fax..... 886-2-27389523

Thailand

General Information +66 2654 0808 or 001-800-65-1111
Warranty Support/Pre-Sales Information +66 2654 0808 or 001-800-65-1111
Fax..... +66 2654 0704
Support Website <http://www.compaq.co.th/support>

Turkey

General Information <i>Genel Bilgi</i>	+90 216 579 79 79
Technical Support <i>Teknik Destek</i>	+90 216 579 77 77
Customer Support <i>Müşteri Destek</i>	+90 216 579 77 77
Fax <i>Faks</i>	+90 216 579 78 00
CarePac Telephone Support	+90 216 579 77 77
CarePac Services Website	http://www.carepac.emea.compac.com
Presario Technical Support	+90 216 579 77 77

NOTE: For online support, refer to
Internet üzerinden destek almak için
<http://www.compac.com.tr/destek/index.html>

United Arab Emirates (Dubai)

General Information (Call Center)	+9714-8818100 (Toll free) 800 4520
Customer Support Website	http://www.compac.com/middleeast
Presario Technical Support	(Toll free) 800 4520

United Kingdom

General Enquiries	0845 270 4000
Sales Enquiries	0845 270 4222
CarePac Telephone Support	0870 559 2000
CarePac Services Website	http://www.carepac.emea.compac.com
Presario Technical Support	0870 241 1545
Support on all other Compac products	0870 559 2000

United States

General Information	1-800-345-1518
Technical Support (For continuous quality improvement, calls may be monitored.)	1-800-OK-COMPAQ (1-800-652-6672)
<i>PacFax</i> TM	1-800-345-1518
Download Facility (modem access only)	1-281-518-1418
Ordering Backup Software, QuickRestore CD Replacements, or Replacement User Guides	1-800-952-7689
Customer Support Website	http://www.compac.com/support
Presario Support Website	http://www.compac.com/consumersupport

Uruguay

Technical Support <i>Apoyo Técnico</i>	+54-1-14-704-3800
Customer Support Website	http://clac.compac.com/ayuda

Uzbekistan

General Information+7-095-967-1700
Technical Support.....+7-095-967-3138

NOTE: To find a service centre near you, ask your Compaq representative or refer to <http://www.compaq.ru/cservice/>.

Venezuela

Warranties+58-2-955-3800
Contracts and Alpha Products+800-227-3727
Customer Support Website..... <http://clac.compaq.com/ayuda>

Vietnam

General Information (844)823-0322
Warranty Support/Pre-Sales Information (844)823-0322
Fax..... (844)823-5956



215918-006

© 2002 Compaq Information Technologies Group, L.P. Compaq, the Compaq logo, NonStop, CarePaq, Presario, Alpha, VAX, Tru64, and PaqFax are trademarks of Compaq Information Technologies Group, L.P. in the U.S. and/or other countries. UNIX is a trademark of The Open Group in the U.S. and/or other countries.

Sixth Edition (February 2002)